# **Easy English Guide**

About Plan Partners



### **About this book**



This book is about

- · Plan Partners, and
- what we can do for you.



Some words in this book are in blue. You can find out what these words mean on the back page of this book.

#### **About Plan Partners**



The people at Plan Partners know a lot about

- looking after money
- the NDIS

#### and

• service providers in your area.



Plan Partners have special skills in

- Plan Management, which is looking after your NDIS money, and
- Support Coordination, which is helping you to organise services to support you.

If you have these things in your NDIS plan, you can get Plan Partners to do them for you.

# Plan Partners has helped people all over Australia bring their NDIS plans to life.



If you use Plan Partners, it will

- save you time
- make using your NDIS plan easier

# Why Plan Partners



Plan Partners is a great partner for you. We can support you all through your NDIS journey. Here is why.

#### We do what we say.

We have a Customer Charter that says exactly what we do.



#### We know what to do.

We know all about the NDIS.

We know how to manage money.

We have been working for people with disability for many years.



#### We only work for you.

We do not work for service providers or the NDIS.



#### We give you more choice.

You can choose the service providers you want.

They do not need to be registered with the NDIS.



#### We are here for you.

We answer you quickly when you contact us.

You can see your information any time you like.

# What do these words mean?

NDIS	National Disability Insurance Scheme. This is the new way the government supports people with disabilities.
NDIS plan	<ul> <li>The plan the NDIS puts together, that says:</li> <li>what your goals are</li> <li>what support you need to achieve your goals</li> <li>how much money you can get to spend on those things</li> </ul>
Plan Management	A service that helps you look after your NDIS money

service provider	<ul><li>An organisation that provides a service.</li><li>for example a disability service provider supports people with disability.</li></ul>
Support Coordination	A service which helps to organise the services you need to support you.

## How can I find out more?



You can ask us questions about

- the NDIS and
- what Plan Partners can do for you.

#### You can contact us by:

Phone 1300 333 700

Email info@planpartners.com.au

Website planpartners.com.au

